



The Leela Palaces, Hotels and Resorts are located in prime urban cities of Bengaluru, Chennai, Delhi, Gandhinagar, Gurugram and Mumbai.

The Leela Palace Bengaluru stands majestically amidst the seven acres of lush gardens and a sparkling lagoon in the garden city. The Collonade and a state-of-the-art fitness centre makes the hotel a first choice for business and leisure travellers. Binge on an array of gourmet offerings at our fine dining restaurants or get ready to lose yourself among the most relaxing and rejuvenating luxury spa.

Citrus showcases finest world cuisines namely Indian, Chinese, Thai, Malaysian, Continental, Italian, Mexican and Lebanese and many more. **Jamavar** offers an authentic introduction to traditional northern and southern Indian cuisine - from succulent kebabs to rich curries. **Zen**, our Pan Asian cuisine restaurant has a Teppanyaki kitchen on the mezzanine floor besides a host of exotic oriental fares such as sushi, sashimis, dim sums, etc specializing in Japanese, Chinese and Thai cuisines. Explore premium Cognacs and rare Malts in an atmosphere that combines Indian opulence with the leather and dark wood of an English club at the **The Library Bar**. Celebrating signature French and Italian dishes, **Le Cirque Signature** features a creative culinary flair complemented by a repertoire of select wines.

Discover a world of gourmet food, luxurious stays and indulgent living with **Connoisseur Club**, the food and beverage based program of The Leela Palaces, Hotels and Resorts. The membership comes in three levels viz. Silver, Gold and Platinum and the benefits offered at each level keep getting better.



THE LEEA PALACE
BENGALURU

Member Help Desk

(Available from Monday to Saturday 9:30 am to 6:30 pm, except on public holidays)
T +91 11 4316 9683 | E memberhelp@connoisseurclub.in



Card Benefits at The Leela Palace Bengaluru (Silver, Gold and Platinum Level)

Discounts on the Food Bill

- One (1) diner per table - 20% discount.
- Two (2) diners per table - 50% discount.
- Three (3) diners per table - 33% discount.
- Four (4) diners per table - 25% discount.
- Five (5) to twenty (20) diners per table - 20% discount.

Beverage Discounts

- 15% discount on all alcoholic beverages and a 20% on non-alcoholic beverages.

Other Card Benefits

Food & Beverage discounts

- 15% discount on Sunday Brunch.
- 15% discount at Le Cirque Signature on food and soft beverages.
- 20% discount on takeaway Bakery items. (Valid on a minimum purchase of Rs. 500)
- 20% discount on room service orders.
- 20% discount on snacks at the bar.

Accommodation discounts

- 10% discount on Best Available Rates on rooms for Silver members.
- 15% discount on Best Available Rates on rooms for Gold members.
- 20% discount on Best Available Rates on rooms for Platinum members.
- 15% discount on all Staycation Packages on direct bookings through Leela Central Reservation MHD / online codes and presentation of the membership card and identity proof at the time of check-in.

Spa and Health Club discounts

- 15% discount on Spa usage for Silver members.
- 20% discount on Spa usage for Gold members.
- 25% discount on Spa usage for Platinum members.

Certificate Benefits at The Leela Palace Bengaluru

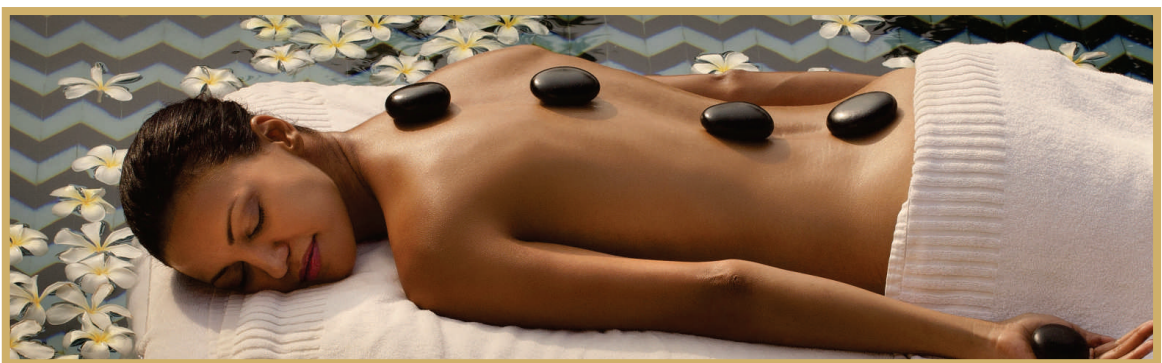


Food & Beverage Certificates				
Certificates	Silver	Gold	Platinum	Details/ Terms and Conditions*
Complimentary Lunch/Dinner Buffet for two guests	Two	Two	Two	Valid from Monday to Saturday
Complimentary 1 kg Birthday Cake	One	One	One	Applicable while dining at the restaurants only, prior cake reservations are required
Complimentary bottle of Sparkling Wine	One (Domestic)	One (Domestic)	One (Imported)	Applicable while dining at the restaurants only
30% discount on a table of up to eight guests	One	-	-	Applicable at Zen on Sunday or Jamavar on Saturday and Sunday during lunch
50% discount on a table of up to eight guests	-	-	One	Applicable at Zen on Sunday or Jamavar on Saturday and Sunday during lunch
Complimentary Welcome Drink	One	One	One	Applicable while dining at the restaurants, valid for a maximum of four guests only
30% discount on the food bill and a 20% discount on the beverage bill for a table of a minimum of six guests and a maximum of ten guests	-	Two	Two	Not valid over Sunday Brunch



Accommodation Certificates

Certificates	Silver	Gold	Platinum	Details/ Terms and Conditions*
Complimentary Room Night	One, in a Standard Room (Includes breakfast)	Two, in a Standard Room (Includes breakfast)	Two, in a Royal Club Room (Includes breakfast & access to Royal Club)	Valid for check-in on Fridays, Saturdays or Sundays only. Subject to availability and prior reservations
50% discount on the Best Available Rates on the base category of rooms (valid for Members only)	One	One	One	Valid over weekends (Friday, Saturday or Sunday). Reservations must be made in advance. Please quote the promo code: Cc50. Rooms are subject to allocation availability
50% discount on the Best Available Rates on the Executive Suite	-	One	One	Valid for a maximum of 2 room nights. Reservations must be made in advance and are subject to room allocation availability



Spa & Health Club Certificates

Membership Levels	Silver	Gold	Platinum	Details/ Terms and Conditions*
40% discount on any Spa Treatment	Two	Three	Three	Applicable from Monday to Friday and prior reservations must be made stating the use of the certificate. Not valid on special packages and Ayurveda therapies



Card Benefits at Participating Hotels of The Leela Palaces, Hotels and Resorts (Silver, Gold and Platinum Level)

- The above mentioned discounts on food bills and a 15% discount on all alcoholic beverages, 20% discount on soft beverages can also be availed at The Leela Bhartiya City Bengaluru, The Leela Ambience Convention Hotel Delhi, The Leela Gandhinagar, The Leela Ambience Gurugram Hotel & Residences and The Leela Mumbai.
- 20% discount on the food and beverage bill up to a maximum of twenty (20) guests on a table at The Leela Palace Chennai.
- 20% discount on food & soft beverages, and a 15% discount on alcoholic beverages while staying at The Leela Palace Udaipur.
- 20% discount on the food and soft beverage bill and a 15% discount on liquor and wine at The Qube, Jamavar, Lobby Lounge and The Library at The Leela Palace New Delhi.
- 15% discount on the food, soft beverage and alcohol bill at Le Cirque and Megu at The Leela Palace New Delhi.
- 10% discount on Restricted or Regular rates on 'Room Only' basis at participating hotels of The Leela Palaces Hotels & Resorts, including The Leela Palace Chennai and The Leela Palace New Delhi. Please book online on www.theleela.com and use the Promotional code LEELACC
- Card benefits on food and beverage bills are not applicable at Le Cirque Signature restaurant at The Leela Mumbai.



Membership Terms*

- Your membership is valid for 12 months from the date of issuance of the membership. The membership fee for the Silver Level is ₹15,400 + 18% Goods and Services Tax amounting to ₹18,172/- only, for the Gold Level is ₹22,000 + 18% Goods and Services Tax amounting to ₹25,960/- only and for the Platinum Level is ₹35,420 + 18% Goods and Services Tax amounting to ₹41,796/- only.
- Membership Fee cannot be paid in cash.
- The Connoisseur Club membership is open to Indian Nationals only.
- The membership card is non-transferable and the hotel has the right to request the member for a valid Government approved photo ID at the time of using the card.
- The membership card and the certificates have no cash value and cannot be traded. Lost or misplaced cards /certificates cannot be replaced.
- Lost or stolen membership cards must be immediately reported to the Member Help Desk. An administrative fee of ₹500 + taxes will be charged for a replacement membership card, which will have the same expiry as the original membership card.
- Presentation of the Connoisseur Club Membership Card is imperative for availing of the benefits under the Membership Program. Two cards cannot be used together. Use of the spouse card along with the primary card is not valid during the same visit at the same restaurant.
- The value of the specific discount does not include taxes.
- Membership benefits will not apply during promotions, special events and festivals.
- All certificates are for one time use only and need to be surrendered to avail of the benefit.
- All certificates are valid for use at the specified hotel only. These are for one-time use only and have to be utilized in full.
- Room reservations are subject to Club allocations and availability and must be made through the Member Help Desk only. Any booking made by travel agents or corporations is not eligible for club discounts. Complimentary nights cannot be booked at the Hotel directly.
- To avail the dining discounts on the Membership Card, a minimum of two food items must be ordered.
- A certificate must be presented at the time of arrival. Also, a certificate cannot be used in conjunction with any other special promotion as determined by the hotel. Only one food and beverage certificate can be used per visit unless otherwise stated on the certificate.
- The benefits as given in the gift certificates are accompanied by the terms and conditions given on the face and on the reverse of the certificates. These are valid strictly as indicated and cannot be extended or re-validated.
- The benefits are not applicable at The Leela Udaipur during the period 20th December to 14th January. These are black-out dates.
- Membership discounts are not applicable at Le Cirque Signature Restaurant at The Leela Mumbai.
- The Hotel reserves the right to add, modify, withdraw or delete any of the rules, terms and conditions, the duration of the programme, the participating restaurants, with or without prior notice. All decisions in this

regard will be final and binding on the members of the programme.

- Membership of the programme entitles The Leela Palaces Hotels and Resorts to update and retain information provided by the member in the hotel's database.
- As a member, you have agreed that The Leela Palaces Hotels and Resorts may, from time to time, send you information regarding your membership, benefits and about the 'Hotel' and / or Programme Partners.
- Fraud or abuse concerning the Programme Membership Card is subject to appropriate administrative and or legal action by the 'Hotel', including termination of membership.
- In case of disputes or differences between the parties in connection with the programme, the same shall be decided by arbitration. The arbitrator shall be the General Manager of the 'Hotel' or any other person nominated by him. The arbitration shall be as per the Indian Arbitration Act. The venue of the said arbitration shall be Mumbai.
- The Leela Palaces Hotels and Resorts reserves the right to reject any membership request without assigning a reason or not offer the card benefits during any special promotion or event.
- The programme is governed by the terms and conditions mentioned herein, that are communicated to members from time to time, and is subject to the laws of India.
- If you wish to avail of GST input credit (as per the provisions and conditions under GST law), we request you to send us your GST Registration Number, Company Name and GST Registration State within one week of receiving the membership package, so that we can update our records to enable you to take an input credit of the GST amount, if applicable.
- The membership to this program and the members thereof are governed by our Privacy Policy available at www.privacypolicy.co.in

Privacy Policy

The Connoisseur Club membership program is operated by TLC DigiTech Pvt Ltd, hereinafter called TLC. TLC will collect, use, store and transfer your personal information as per its privacy policy given on privacypolicy.co.in. With the acceptance of the Connoisseur Club membership, an individual expressly agrees to the terms of use as set out in this privacy policy and thus be contacted to receive information about the program benefits, promotional content and renewal of the membership from time to time via phone, e-mail, text messaging or letter. If your personal information is not provided, it may not be possible to manage your membership effectively or at all.

When signing up for issuance of the add-on card including the Spouse Card, the Member and the add-on Card Member *accept and agree* that they can seek and receive any information pertaining to the membership including any previous transactions and bookings made under the program by any of them.

You may select your communication preferences from time to time and if you choose not to receive any information from us, you may request for full or partial deletion or updation of your information by writing to us at Privacyofficer@tlcgroup.com.